

Guarantee to customers

- **Departure Guarantee**
All paid tour packages are guaranteed to depart on schedule.
- **Service According to Package**
All facilities, destinations, and activities are as promised. If there are changes due to weather, regulations, or force majeure, Red Feng will provide an equivalent or better replacement.
- **24-Hour Assistance**
The Red Feng team is ready to assist customers whenever needed during the tour.
- **Refund & Reschedule**
If there is a cancellation due to an emergency, there is a refund or reschedule option according to policy.

Request Number : RFTMB01072025
Number of Tourists : 10 participants
Tour Duration : 3 Day 2 Night
Pickup Location : Juanda airport of Surabaya City, Indonesia
Start Time : 09.00 Am

What you'll experience:

Experience Indonesia's exotic natural beauty around Malang, a curtain of waterfalls and stunning mountain peaks. The charm of the Island of the Gods, Bali, offers spiritual tourism, nature adventures, and the hospitality of the local people.

Day 1 Airport Juanda Surabaya - Resto – Hotel – Jatim Park

- Pick up at Juanda airport Surabaya.
- Cek in hotel at malang city
- Lunch at restaurant around malang city
- Tour at Jatim Park 2



Jatim Park 2

Jatim Park 2 is one of the most popular tourist destinations in Batu City, Malang. Unlike Jatim Park 1, which focuses on amusement rides, Jatim Park 2 emphasizes education about animals, nature, and the environment. It's perfect for families, students, and animal lovers looking for learning while exploring. Back to hotel

- Dinner at restaurant around malang city
- Back to hotel

Day 2 Bromo mountain – Museum Angkut

- Breakfast at the hotel
- Pick up participants at Hotel
- Arriving at the jeep center point, participants move to the jeep.
- Trip to Bromo Mountain



At 2,329 meters above sea level, Mount Bromo offers a panoramic view of an active crater emitting thin white smoke, a vast expanse of sand, and a majestic mountain backdrop.

- Explore the sea of sand
- Crater of Bromo Mountain (Optional)
- Explore Padang Savana
- Teletubbis Hill
- Back to center point jeep
- Arriving at Center point jeep
- Lunch at Around Bromo
- Tour at Museum Angkut



Museum Angkut

The Transport Museum offers a unique experience exploring the history of world transportation. With engaging thematic zones, comprehensive facilities, affordable ticket prices, and a strategic location in Batu, visitors will enjoy a combination of education, entertainment, and amazing photos to their heart's content.

- Dinner at restaurant around malang city
- Back to hotel

Day 3 Bromo mountain

- Breakfast at the hotel
- Tumpuk sewu waterfall



Tumpak Sewu Waterfall

Tumpak Sewu Waterfall, also known as the "Niagara of Indonesia," is one of East Java's most spectacular natural tourist destinations. Situated on the border of Malang and Lumajang Regencies, the waterfall offers a breathtakingly beautiful sight, with flowing water forming curtains like silk threads cascading down a high cliff.

- Lunch
- Shopping at the Malang souvenir center
- Participants will be escorted to the airport

Tour Package Item Details

Accommodation :

- Car transportation capacity is adjusted according to the number of participants.

Route :

- Depart from Juanda Airport in Surabaya to each tourist destination in Malang and the surrounding area.
- Stay at a designated hotel.

Tour Guide

- A tour guide is available during the tour.

Basic Services :

- Reservations and itinerary planning.
- Daily reminders and important matters.
- Handling last-minute events.
- Coordinating schedule changes.
- Departure and arrival reminders.
- Culinary and activity recommendations.

Additional Services :

- Special tourist attraction recommendations.
- 24-hour customer service.

Red Feng Booking Notice and Safety Tips

Booking Notice

1. **Mandatory Data and Accuracy** : Please fill in your personal data completely and correctly (name according to identity, gender, identity number, nationality, contact, etc.). Data errors can cause travel disruption and are the customer's responsibility.
2. **Availability and Price** : The prices and schedules listed are for reference only and are not binding until payment and confirmation are made. Service availability is subject to change at any time.
3. **Payment and Booking** : Once payment is received, the Red Feng team will start booking all services (tickets, hotels, transportation, etc.). If there is a change in price or availability, customers will be contacted for reconfirmation.
 - Before final confirmation, customers can cancel without any fees.
 - After confirmation, cancellations or changes may be subject to fees according to the service provider's provisions.
4. **Schedule or Itinerary Changes** : If there is a change in the travel route due to unforeseen conditions (weather, disaster, technical, etc.), Red Feng will make the best adjustments without reducing the value of the service.
5. **Travel Documents and Visas** : Customers are responsible for the completeness of their personal travel documents (ID card, passport, visa, etc.). Red Feng can assist with the processing of certain visas if necessary, but does not guarantee the final approval result.
6. **Insurance and Additional Protection** : Red Feng recommends that customers have travel insurance. If you need additional insurance, please contact our team.
7. **Third Parties and Service Providers** : Some services (such as hotels, tourist attraction tickets, local transportation) are managed by official Red Feng partners. If there are any problems, we will help resolve them as best we can, but delays or damage from third parties are not entirely our responsibility.

Travel and Legal Guidelines

Before & During Travel

1. **Personal Safety** : Avoid carrying excessive cash and valuables. Store important items in a safe place during travel.
2. **Risky Activities** : Activities such as rafting, snorkeling, ATV, and the like have certain risks. Make sure you are in good physical condition and follow the instructions of the officers.
3. **Medication Consumption and Personal Health** : Prepare personal medication if needed. Notify the Red Feng team if you have allergies or special medical conditions.
4. **Batteries and Power Banks** : For flight safety, power banks and spare batteries must be carried in the cabin, not in checked baggage. Please pay attention to the airline's rules.
5. **Identity Documents** : For domestic flights: must bring a valid original ID card/passport. For children under 17 years old: bring a Family Card or birth certificate.
6. **Local Etiquette and Norms** : Respect the local culture at the destination, including dress code, manners, and local religious rules.
7. **Prohibitions & Legal Compliance** : It is forbidden to bring drugs, sharp weapons, or other prohibited items. Any form of violation of the law is your personal responsibility.

If you have any questions before your trip, please contact Red Feng customer service at :

Whats App : +62 851-9129-1948

We Chat : wxid_igox9pgaog0n22

Email : hello@redfeng.co

Red Feng is always committed to providing the best, safest, and most comfortable service for your trip.